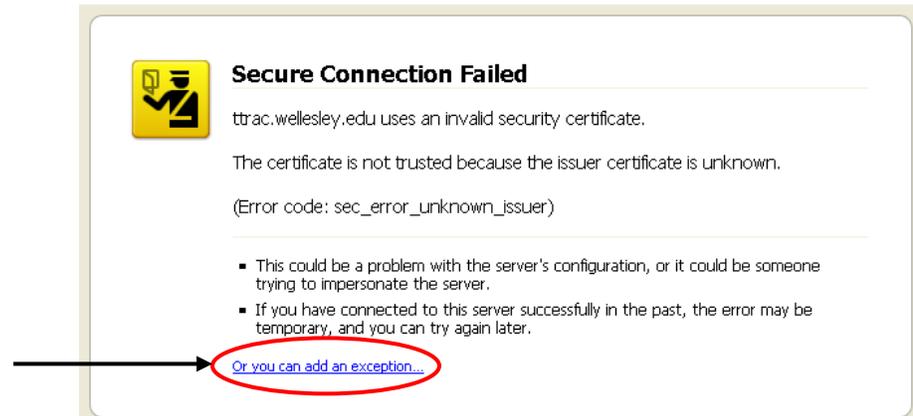




Troubleshooting TutorTrac

If your browser says **Secure Connection Failed** follow these steps*.

1) Click on “Or you can add an exception”



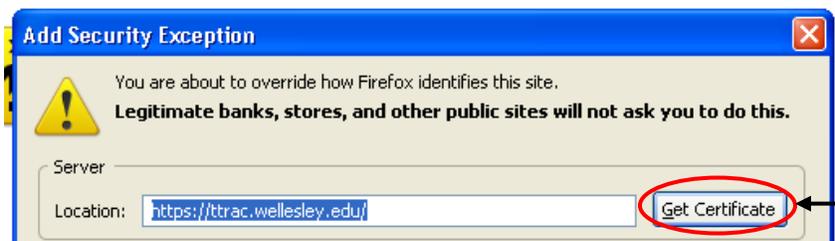
2) Click on “Add Exception”

You should not add an exception if you are using an internet connection that you do not trust completely or if you are not used to seeing a warning for this server.

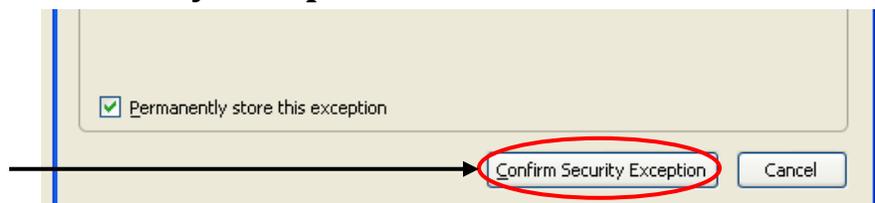
Get me out of here!

Add Exception...

3) Click on “Get Certificate”



4) Click on “Confirm Security Exception”



*We are working on solving this problem, but in the meantime please follow these simple steps to access TutorTrac (this mainly occurs on Lab or Library computers).